

From AI pilots to *production outcomes.*

Pronix.ai is a specialized AI & CX systems integrator. We advise, implement and run agentic AI, contact center AI and enterprise AI — on the platforms you have already invested in. First production agent live in 90 days, with the audit trail your risk team needs.

200+

Certified engineers & architects

15+

Average years of enterprise delivery experience

9

Named CCaaS/CX, Conversational AI & Cloud partnerships

100+

Enterprise Clients Worldwide

3

Global delivery regions

24x7

Managed operations across three regions

THE PROBLEM WE SOLVE

The model was never the hard part. Retrieval, integration, evaluation and governance are.

Pilots that never cross the line

Demos pass; production controls, evals and integrations were never built. 31% of AI budget goes to that plumbing.

Containment left on the table

Skipping CCaaS migration prerequisites costs 40–60% of expected containment in six months.

Run cost and audit gaps

Unattributed LLM and telephony spend, with no decision trail for risk to approve.

WHAT WE DO · ADVISE, IMPLEMENT, RUN

One partner across the full AI lifecycle — under one SLA.

01

Advise

Use-case portfolio and CFO-auditable ROI model · Platform selection and TCO · AI governance and risk framework

02

Implement

Agentic AI for CX and back office · Voice AI, agent assist, knowledge AI · Data & AI foundations, RAG and evals

03

Run

24x7 managed AI and CCaaS operations · Continuous tuning and AI cost control · Embedded platform-certified pods

AGENTIC AI

CONTACT CENTER AI

AI BUSINESS AUTOMATION

DATA & AI FOUNDATIONS

AI FINOPS

PROOF · REPRESENTATIVE PRODUCTION PROGRAMS

\$14.2M

Annualized savings — agentic claim triage, top-5 health insurer

-41%

Total LLM spend across 40+ workloads, Fortune 100 insurer

90 days

Legacy IVR to live Amazon Connect, 2,400 agents

22 → 4 min

Fraud case cycle time at a regional bank

WHY ENTERPRISES CHOOSE PRONIX.AI

Your platforms, not a black box

Certified delivery on the stack you own; model portability, no lock-in.

Governed by design

PII/PHI redaction, golden-set evals, audit trail; HIPAA, GDPR, PCI, NIST AI RMF.

Outcome accountability

Fixed-fee 90-day sprint, then a managed pod that owns the number.

Regulated-industry depth

47 documented programs across payers, insurance, banking, retail and BPO.

HEALTH PAYERS

HEALTHCARE PROVIDERS

INSURANCE

FINANCIAL SERVICES

RETAIL & ECOMMERCE

BPO & OUTSOURCING

CERTIFIED ACROSS THE STACK YOU ALREADY OWN

Amazon Connect

GENESYS

NICE CX

Five9

kore.ai

Agentforce



talkdesk

Book a 30-minute working session

30 minutes with a practitioner — not a sales rep. We bring a written hypothesis, an ROI model and a 90-day path to production.

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